



# UHD-X3L FW Upgrade Guide

Version: 1.13.20

**Disclaimer:** Please pay close attention to the guide, and read all the steps. Only use the original or a recommended power supply, and ensure that the update process is not interrupted at any moment. Failure to follow these steps may result in irreversible damage to the camera.

IF you are unsure of a step or how to proceed, please message our support staff at:

[support@aidaimaging.com](mailto:support@aidaimaging.com)

Or give us a call during our normal business hours of 8AM-5PM, Monday to Friday (PST.)

We will be more than happy to assist you.

**Thank you for choosing AIDA Imaging as  
your camera solution!**

## What you need:

- UHD-X3L Camera
- Micro USB Cable
- Windows PC (apple not supported)
- USB\_FW\_UP Software
- Latest Firmware (bin file)

\*The USB\_FW\_UP software and latest firmware come in the same file as this guide.

For the most recent firmware, please visit our download page and check the latest firmware tab.

If you are unsure of what camera you are using, please take a look at the serial number located on the camera. It will give you the product name.

# Step 1: Software installation

1.Run the file USB\_FW\_UP as seen below.

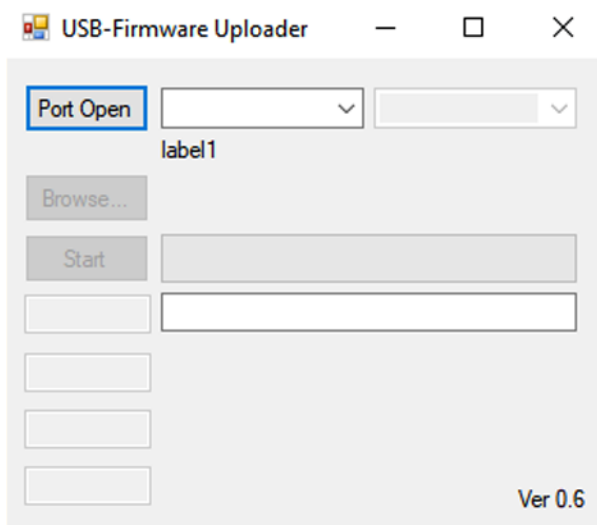


2.Follow the installation directions.

3. Once installed, the shortcut icon will be created on the desktop screen.

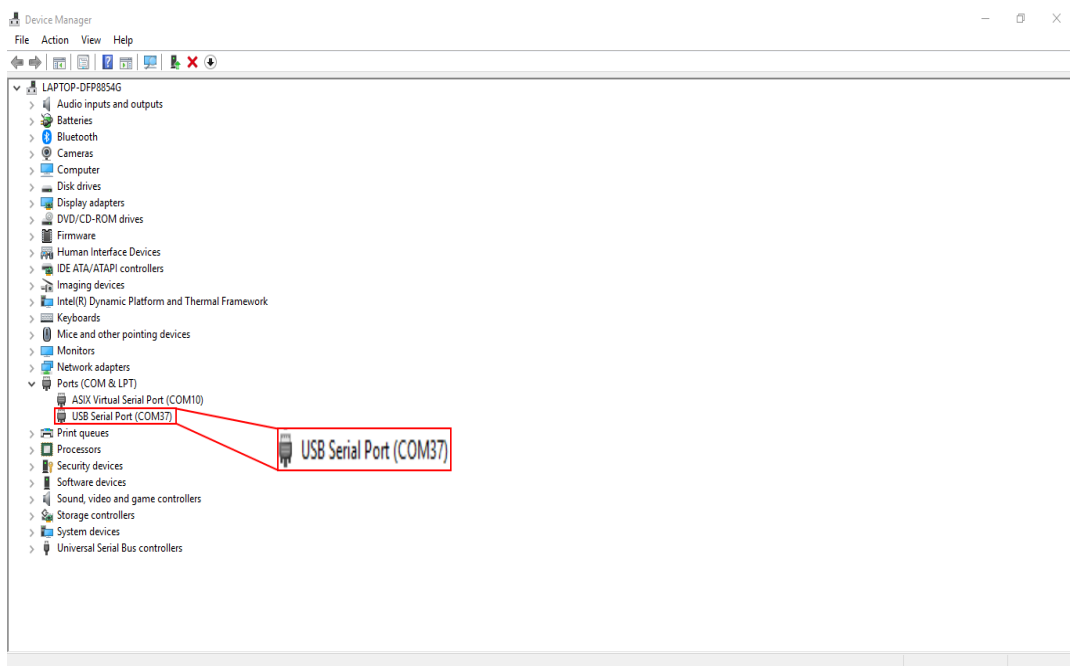


4.Open the shortcut, and you will see an interface similar to the picture below.

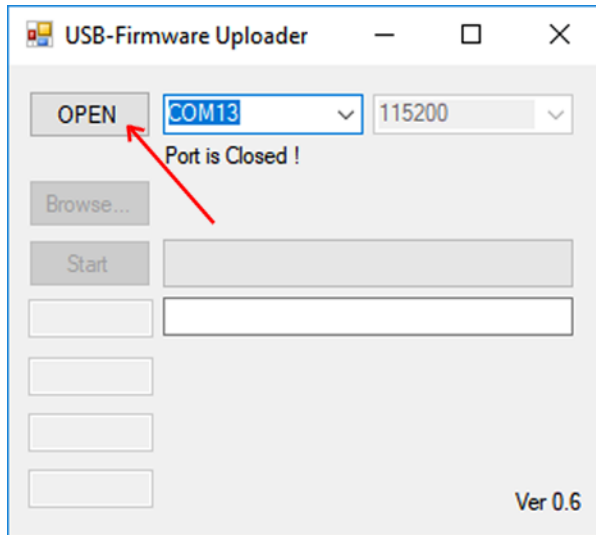


## Step 2: Firmware Update

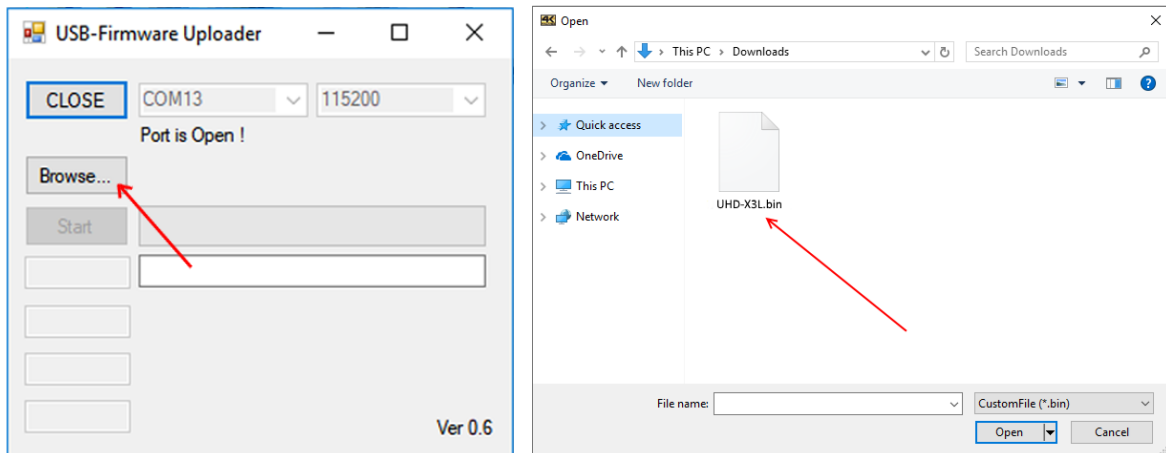
1. Power on the camera with the original or recommended power supply. Ensure that the power does NOT get interrupted during the updating process.
2. Connect the UHD-X3L to your computer via the micro USB cable
3. Open the USB\_FW\_UP software
4. Select the correct com port on the interface. If you are unsure, please check the device manager, under ports as seen below:



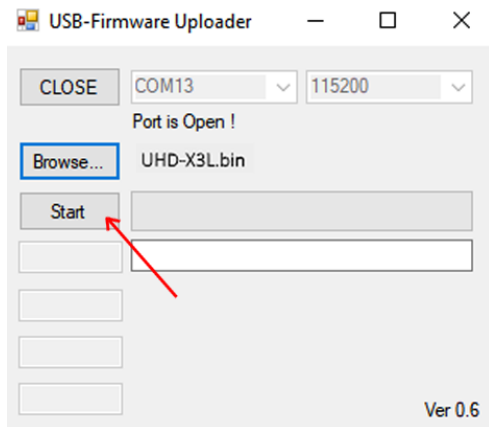
5. After selecting the correct port, press the open button.



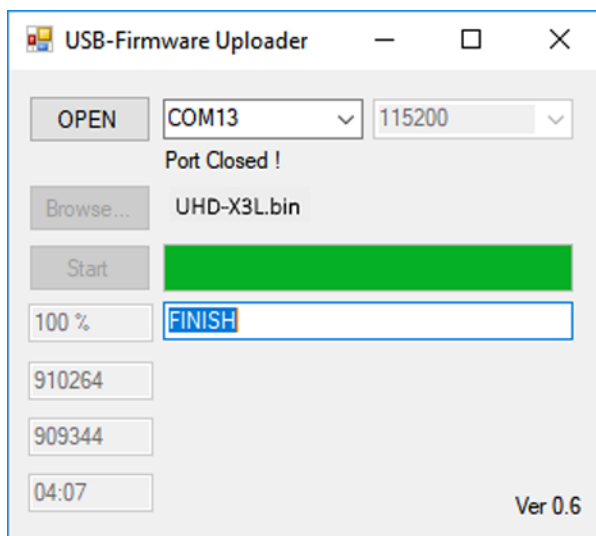
6. Next, click Browse. Then select the UHD-X3L bin file found in the folder.



7. Lastly, click Start. This will begin the updating phase. \*Ensure that no interruption to the power or cable happens.



8. You know the update is done when you see this screen. You may now unplug the micro USB cable.



At this point, you may close the program. If you want to check if the FW update worked, go to the OSD menu on the camera and check system info. The FW number should match the most recent bin file date you updated.

Again, if you have any questions about this process, please message our support staff at:

[support@aidaimaging.com](mailto:support@aidaimaging.com)